



Data Protection Policy

1. Purpose

This Data Protection Policy explains how we collect, use, store, and protect your personal information when you submit product enquiries or place orders through our website. We are committed to protecting your privacy and ensuring the security of your data in accordance with applicable laws in Pakistan.

2. Information We Collect

When you submit an enquiry or place an order, we may collect the following personal information:

- Full Name
- Contact Information (email address, phone number)
- Shipping Address
- Payment Details (processed securely through third-party payment providers)

3. How We Use Your Information

Your personal data is used solely for the following purposes:

- To process and deliver your orders
- To respond to your product enquiries and provide related support
- To enhance our website functionality and customer experience

4. Data Protection and Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, loss, misuse, or disclosure. Data is stored on secure servers, and sensitive information (e.g., payment details) is handled only through secure, encrypted channels.

5. Sharing of Information

We **do** not sell, rent, or share your personal data with third parties for marketing purposes. Information may only be shared with trusted service providers (e.g., courier or logistics companies) for the sole purpose of fulfilling your orders.



6. Data Retention

Your personal information will be retained only for as long as necessary to fulfill the purposes outlined in this policy and in accordance with applicable legal and regulatory requirements in Pakistan.

7. Your Rights

You have the right to:

- Request correction of inaccurate or incomplete personal data
- Request deletion of your data, unless retention is required by law or for legitimate business purposes
- Withdraw consent to the processing of your personal data, where applicable

8. Contact Us

If you have any questions, requests, or concerns about your personal data, please contact us at:

✉ [**info@rigelhealth.net**](mailto:info@rigelhealth.net)